



536 Main Street, P.O. Box 2015, Ridgefield, CT 06877
Tel. 203-438-6500, Fax 203-431-8004

Service Contract Agreement

We are happy to offer you, our fuel oil customer, a full coverage service contract for your oil burner. Our service technicians are available 24 hours a day, 365 days a year.

Electrical and plumbing work **are not** provided under the terms of this contract.

There is a minimum charge of one hour's labor for non-covered work, and time and one-half for non-covered calls before 7:00 a.m. or after 5:00 p.m., or on weekends or holidays.

We provide an annual inspection of your heating unit as well as a tune-up and vacuuming so that your unit will operate most efficiently. You must call us to set up an appointment.

This work will be done during our normal working hours of Monday – Friday, 8:00 a.m. to 4:30 p.m. The contracts provide that if any covered part ceases to operate, there will be NO CHARGE to repair or replace the part, nor will there be a labor charge.

EMERGENCY and NO-HEAT calls are given a priority.

Parts covered under this contract:

Fuel Pump

- Strainer
- Gasket

Ignition Transformer

- Terminals
- Cables

Burner Motor

- Burner Fan
- Burner Coupling
- Oil Filter Cartridge
- Gasket

Nozzle

- Nozzle Line
- Stabilizer
- End Cone
- Electrodes

Primary Controls

- Standard Cad Cell relay
- Cadmium Cell & assembly
- Stack Relay
- Pressure Control
- 8182 Controls
- Standard Thermostat
- Fan & Limit Control
- Low Limit Control
- High Limit Control
- Fan Control
- Blower Motor
- Blower Pulley
- Blower Fan Belt
- Circulator Relay
- Circulator for Heating System (1) per year
- Circulator motor
- Circulator Coupling
- Air Filter
- Aquastat

The following parts, repairs, material and labor cannot be covered. Labor and replacement or repairs for the items below are chargeable at a one hour minimum at our current labor rate.

- Power Vents
- Furnace heat exchanger
- Low water cut-off
- Boiler, Radiators, Pipes
- Water Valves
- Mixing Valves
- Domestic Hot Water Coil
- Zone Valves
- Zone Motors
- Zone Dampers
- Relief and Vent Valves
- Clock or Line Voltage Thermostats
- Obsolete Thermostats
- Electrical Wiring and Switches
- Blown Fuses
- Switches or Circuit Breaker Off
- Tank Gauges
- Fuel Additives
- Air Conditioning Controls
- Spaceguard Filters
- Obsolete Controls
- Air Vents
- Automatic Feeders
- Duct Work
- Humidifiers
- Water or Sediment in Fuel Tank
- Smoke Pipe
- Draft Regulators
- Fire Valves
- Draining Expansion Tank
- Bleeding Radiators
- Plugged Oil Lines & Filter
- Oil Lines and Fittings
- Relocation of any Control
- Combustion Chambers
- Bronze Circulators
- High Volume Circulators
- Oil Filter Complete
- Phase III parts
(Includes Circulators)

Our Service Contract **cannot** cover the expense of repairs:

1. If you run out of oil because of credit delinquency or if contract coverage has been canceled or suspended.
2. If your heating system has been damaged or denied fuel by broken, plugged or frozen oil lines; by water or sediment in your oil tank.
3. If you request us to arrive at your residence *after normal business hours* relating to noises, odors or leaks when your furnace is still operational and still providing heat.
4. Any damage to controls caused by leaks, flooded basements, low voltage, fire, wind, or water is beyond our control.

TERMS AND CONDITIONS

- 1) Our service agreement is available to **fuel oil customers** of Casey Fuel Co., Inc. only and is limited to domestic oil burners. Our responsibility under this plan ceases if oil or service is procured elsewhere.
- 2) We will inspect your unit to determine if it qualifies for our coverage, at our expense.
- 3) For continuous coverage, payment is due within 30 days of billing. If it is not received within that time, we reserve the right to cancel your contract.
- 4) Units must be equipped with an in-line filter to qualify for the provisions of our contracts. If your unit does not have one, we will install it, at prevailing rates.
- 5) This contract is for one year and will be renewed automatically, unless we receive written notification to the contrary.
- 6) This contract provides an annual inspection and tune-up of your heating system. It is your responsibility to contact us to schedule this work during the term of your service contract. Your right to this work expires at the end of each year of coverage. We will not issue any refunds for the value of this work nor will we carry over this right to any following year.